Steven C. Fisher

1525 Jefferson St.
West Bend, WI 53090

Mobile: 414-801-8586
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Award winning Technology Leader with multiple years of strategic and results-oriented leadership experience, skilled at creating and articulating vision and conducting rapid assessments of diverse situational changes.

Key Skills
- Coding and Technical portfolio @ http://iamstevenfisher.com
- Python Repository @ https://www.pythonanywhere.com/user/Scfisher/files/home/Scfisher (Requires a python anywhere account to execute – raw code examples are located in my portfolio)
- Skilled at HTML, HTML5, CSS, JavaScript, JQuery, PHP, MySQL, and Python
- Strong relationship builder with the ability to effectively work at all levels
- Outstanding and effective communicator
- Diverse IS/IT experience including mainframe, midrange, servers, desktop, networking, wireless, WAN/LAN, telecom, mobility
- Problem diagnosis and resolution on both business and technical fronts

CompTIA • Network+ Certification Nov 2019
UW Milwaukee • Information Science and Technology (In-Progress)
M.S.O.E. • Electrical Engineering, Dean's List
San Diego State • Electrical Engineering, Business Administration, Honor Roll

PROFESSIONAL EXPERIENCE

UW Milwaukee   Aug 2019 to Present
INFOST Student
Information Science and Technology studies
- Coursework in:
    - Coding: HTML, CSS, HTML5, Python, Javascript, JQuery
    - Technology Ethics, Technical Writing, Information Retrieval, Systems Analysis, Human Factors in Information Technology, Database Applications, Web Design, Application development, and more
- Expected graduation Aug 2020

Standard Electric Supply Co.   Sep 2016 to July 2019
Standard Electric Supply (SESCO) is an electrical distributor with 17 locations in 6 states with a $100 million annual revenue base and has been in business since 1919. Serving the industrial automation vertical, is one of the largest independently owned distributors in Wisconsin.
Director of IT
Director with responsibilities including budgeting, staffing and managing a team of 5 including data, Network, Wireless, WAN, Helpdesk and projects in the systems and infrastructure space.
- Successfully upgraded firm to O365 to offload email and SharePoint operations to the Microsoft Cloud.
- Implemented Skype for Business in all locations to enable video and audio communications to reduce associate travel and provide easier team communications.
- Successfully designed and implemented systems for a $4 Million headquarters expansion.
- Updated the data center with a new Dell VxRail HCI system to reduce physical servers and increase systems to High Availability capabilities.
- Upgraded Core network to 10Gig capacity to enable faster and more reliable internal systems communications.
- Upgraded Wireless network to Cisco AP Mesh network to enable both a private business and guest network utilizing LAG dual band connectivity to all APs, and also enabled RF Guns to operate on the private business wireless system in order to sunset legacy wireless system.
- Doubled bandwidth at all locations for a nominal monthly cost increase to improve network/systems availability and also to enable Skype Video communications.
- Reduced servers from 40 to 25 utilizing HCI and upgraded all systems to Server 2016 OS and Linux REHL.
- Upgraded AD from legacy 2008 to a role-based configuration on 2016 Server OS.
- Designed and implemented a VMWare VDI system, to be deployed in 2019. (Cost savings of $40,000/year)
- Moved 7 disparate SQL server instances to a single combined server with 7 instances.
- Completed MRA's 14 week Principles of Leadership Excellence training.

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Codeworks Inc.   Mar 2014 to Sep 2016

Codeworks, serving Fortune 1000 and 500 companies, is the largest independently owned staffing firm in Wisconsin. They began operations in 1996.

IT Recruiter

Recruiter with responsibilities including sourcing, evaluating, placing and managing candidates in both permanent and contract positions in the systems and infrastructure space.

- Successfully exceeded sales goals by 400% in the first 6 months by achieving 12 wins as a brand new recruiter
- Became one of the Named Top 5 Recruiters in the firm as to commission/revenue generation
- Managed candidate relationships and overcame HR and employee issues
- Attained legal compliance and avoided HR complications by adhering to regulations and company policy
- Spoke on current workforce topics to Colleges, Vocational institutions and employment groups

U.S. Bank   Jan 2007 to Mar 2014

U.S. Bank is a leading National firm with over 69,000 employees that offers a variety of financial services including Mortgage, Retail and Wealth Management.

Wealth Management Solutions Architect

Solutions Architect and Technology Leader with responsibilities including Mobility, Social Media Collaboration, Emerging Technologies, Customer Consulting, Project Deliverables and Web Based Development.

- Data lead for SalesForce Data conversion and interface to disparate internal/external data sources
- Responsible for 9,000 Divisional employees adopting Social Media and Collaboration using best practices both internally and externally ensuring adherence to latest regulatory guidance. Intent was to increase personal networking while tearing down silos and geographic boundaries, enhance expertise discovery and increase staff innovation
- Designed and managed implementation of a Vendor hosted document storage and presentation solution to maintain and distribute approved/compliant marketing and sales material
- Presented/Spoke/Trained groups up to 400 in number on Technology/Executive Briefings
- Saved a US Bank Division over $554,000 annually by researching and leading the re-provisioning of a Vendor Circuit at 6Mb MPLS on a cost savings mission. This totals over $5.5 Million in future savings based on a 10 year contract
- Participated in Corporate Social Media Policy Group to ensure corporate adherence to FINRA, SEC and OCC regulations pertaining to public communications over Social Media
- Participated in Corporate Intranet council to implement changes to infrastructure supporting Intranet. Goal was to incorporate End User Computing tools and enhance innovation of staff
- **Awards attained at U.S. Bank:** 1 Service First Award, 2 Distinguished Silver Shield Awards, 1 Distinguished Bronze Shield Award

CONSULTING and FRIENDLY COMPUTERS   Nov 1999 to Jan 2007

Friendly Computers is a national franchise comprised of 92+ locations. Friendly Computers focuses on Residential and Small Business On-Site Computer Systems Services.

Owner/Operator

Consulting with large firms to include Firstar bank, US Bank, and Star Bank on systems integration.
Owner of 4 national territories. Responsibilities include Marketing, Customer Management, Employee Management, Contract Negotiation, Deliverables and Accounting. Served as President of the Franchisee Board.

- *Managed 15 Directs*
- Marketing, servicing and sales to medium business, small business and residential customers
  - Sold PCs, MACs, NAS, Wireless, peripherals, Memory, Software, Security Solutions.
- Designed and coded Websites with PHP, MySQL, JAVA, Flash and HTML, and development of a CMS system, (PHP and MySQL), for license and use by website providers
- Installed Roof Mounted 2.4Ghz and 900Mhz wireless Internet for areas where DSL or Cable were not available
- Attained the #4 position for earnings results in 1.5 years
- Drove growth through aggressive and innovative marketing
- Brought in 2 additional investors to purchase and run parallel territories

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AT LINK NETWORKS, Waukesha, WI — **Sep 1996 to Nov 1999**
DAKOTA TECHNOLOGY SYSTEMS, Waukesha, WI — **Nov 1994 to Sep 1996**

At Link Networks: *Telecommunications Company utilizing leading edge technology to provide DSL Internet access to business and residential customers. Third company nationally to launch DSL (digital subscriber line) service.*

Company sold in 1999

Dakota Technology Systems, subsidiary, WAN & Networking firm: *Merged with At Link Networks in 1996.*

President/Chief Information Officer/Founder

Responsibilities included At Link Networks and subsidiary Dakota Technology Systems. Accountabilities included P&L, network build-out and associated costs, technical engineering, new business development, and legal adherence to, and leverage of, the 1996 Telecommunications Act.

- *Managed 9 Directs, 1012 Employees*
- Built At Link to 1,012 employees in a three-year period
- Negotiated the first national DSL interconnection agreements with Sprint and Ameritech leading to successful penetration of regional market segments
- Designed and directed the implementation of a state of the art 7x24 network operations center to support a growing customer base
- Negotiated and managed contracts for co-located central office locations and directed the design and installation of equipment and data circuits utilizing vendor resources
- Directed the design and installation of an initial 100-node 20,000 end user network and the subsequent design and installation of a five-ring, multi state, fiber optic layer-two switched ATM network to accommodate 100,000 end users

COMMUNITY INVOLVEMENT

Board Member (VP Comms) of the Award Winning US Bank Development Network
Board Member (VP-PR) US Bank Toastmasters International (Charter Member)
Member NSA (National Speakers Association)
Volunteer Firefighter/AEMT at Kewaskum Fire Department
Director Sunburst Ski Patrol; National Ski Patroller; National Ski Patrol Instructor
AirLifeLine – Medical mercy flights

DESIGNATIONS

CompTIA Network+; NREMT- AEMT; Published Author; CNA; CNE;
NARTE 3rd Class; ISCET; National Ski Patroller; Professional Ski Instructor
Private pilot: VFR, IFR, complex and high performance

MILITARY

10 Years US Army - Combat Veteran (1990 Gulf War with 101st Airborne/Air Assault)
Honorable Discharge; **NATO Top Secret Security Clearance**